



www.aboutthink.com

PORCIDE II / THINK project

TELEMANutenção, an outsourcing company based on a network of teleworkers, established a consortium for a project, named PORCIDE, with the purpose of integrating professionally 20 disabled persons teleworking from their homes. The success of this project lead to its internationalization through a project named **THINK**.

Project THINK aims at integrating 300 disabled people in 22 month in Portugal, Spain, Italy, Greece, Scotland, Latvia, Lithuania and Estonia using information technologies and telework. The project's mission is to provide high quality business services through telework, integrating disabled people in the economy. In Portugal, THINK will integrate 60 disabled people until July 2002, providing Help Desk, Translations, Programming, Web-Design and Word Processing services, among other possible in a telework regimen.

Portuguese Consortia Partners

European Commission, TELEMANutenção, PT Comunicações, Diário de Notícias, Microsoft, Price Waterhouse Coopers, Hewlett Packard, Telepac, 3C, Alcatel and Edson, FCB.



www.telemanworld.com

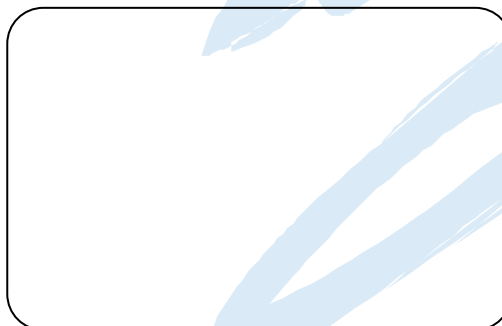
TELEMANutenção's Mission

Our mission is to contribute to the **professional integration of the less favoured and to the strengthening of the family unit**, whilst at the same time running a **profitable, high quality, global, service business, using a global network of teleworkers.**



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International Partner



Your Partner®
For Outsourcing

Translations

Word
Processing

Graphic
Design

Direct Marketing
Help Desk

Programming &
Web Development

Consulting



With the purpose of enhancing your flexibility and reducing your fixed costs, TELEMAnutenção offers the following services:



Translations

TECHNICAL TRANSLATIONS

Translation of books, publications, magazines, articles, letters, reports, MSc/PhD thesis, etc.

SLIDE SHOW

Translation of workmanships, publications, magazines, articles, etc. with ticket for presentation format in Slide Show.

NEWSLETTERS

Translation of your company's internal and external Newsletters.

AUDIO TO ELECTRONIC FORMAT

This service allows you to take audio information in a foreign language and have it translated and transferred into an electronic format. Anything from a simple telephone call to a whole conference.



Word Processing

DOCUMENT DIGITALIZATION

Digitalization of books, instruction manuals and, generally, all kind of documentation, texts and notes.

DATA INPUT

The input and updating of information in Databases. Completion of Forms and Tables.

OPTICAL CHARACTER RECOGNITION (OCR)

Electronic digital formatting of books, documents, tables, texts and notes through optical character recognition.

TEXT PAGINATION

Word processing, with the introduction of tables, images (photographs or illustrations), graphs, etc. and all kind of text formats.



Graphic Design

WEB SITES

Creation of graphic projects for websites

TEMPLATES

Graphic design and pagination of standard forms for process automation and uniformity

SLIDE SHOW

Multimedia presentations in powerpoint format, for service and product promotion, meetings, projects, image catalogs, etc.

NEWSLETTER

Creation and graphic pagination of Newsletters. Can be delivered in electronic format after print production

ADVERTISING

Creation or media transfer of your corporate portfolio for advertising and promotion of your corporate image, using the various media available



Direct Marketing Help Desk

DATABASES

Cross-linking of customer files, research, evaluation and selection of database suppliers, database update. Can include: Telemarketing, Labels, Newsletters, Mailings, Faxing, E-mailing

HELP DESK

TELEMAnutenção has extensive experience in Help Desk, delivered by teleworkers, which is one of the most successful applications of telework.



Programming & Web Development

PROGRAMMING & WEB DEVELOPMENT

Our remote programmers are experts in varied domains, including: C++; Visual Basic; Java; ActiveX development; ASP; SQL server



Consulting

CONSULTING

The Strategic Management consulting service can help you implement and execute your services in teleworking regimen.



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TELEMAnutenção, S.A.



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